



PACIFIC DATA  
INTEGRATORS

# Flash EOL Forces MDM Upgrades

Time is Running Out to Upgrade Your Multidomain MDM!



**UPGRADE**

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## What Exactly Has Happened?

Adobe has set Flash Player end-of-life (EOL) for December 31, 2020, after which Adobe will cease updating and distributing Flash Player. Shortly after Adobe's announcement, Google, Microsoft, and Mozilla all declared they will end support for Flash in their browsers at the same time.

## How Does This Affect MDM?

Flash Player EOL will affect the performance of Informatica Multidomain MDM, Customer 360 and Supplier 360 as Flash components are used in Informatica MDM Data Director (IDD). This includes:

- Hierarchy Manager in Subject Area based IDD
- Timeline View in Subject Area based IDD
- History View in Subject Area based IDD
- Hierarchy Manager in Entity 360 based IDD
- Hierarchy View in Informatica Data Control

In order to ensure your application UI continues to work after the December 31, 2020 deadline, it is vital that you upgrade your MDM platform to a supported MDM version.

If you're using version 10.0 or an even earlier version of MDM, then you are OVERDUE for an upgrade.

## Why Can't I Wait to Upgrade?

In addition to stability issues caused by Flash EOL, continuing to use an unsupported version of Informatica MDM means there is no Informatica support if your tool breaks or experiences an issue. This may sound obvious, but have you given thought to what that actually means?

If your unsupported tool experiences issues, the extra time it will take your internal IT team to build a solution from scratch will impact business users,

data stewards and applications that rely on MDM. It will cause a back-log of mastering data from source systems, affecting your data governance and analytics programs. Even worse, a disruption of business continuity can impact a company's revenue and profits.



Even if the tool continues to function, lower versions of MDM may show performance degradation, have product limitations, and lack compatibility with latest software versions.

Therefore, why not upgrade your MDM software? Not only will you be avoiding problems from Flash EOL and product degradation, but you will be able to leverage new looks and features that are only available on the new, supported MDM versions:

| 10.4<br>(Below Features + 10.3 Features) | 10.3<br>Features  |
|--|---|
| • Hierarchies for Business Entities      | • MDM Multidomain Edition is now Multidomain MDM                          |
| • Bulk Import for Business Entities      | • New Features for Data Director with Business Entities                   |
| • Match Rule Recommendations             | • Updated Look and Feel for Data Director with E360 feel                  |
| • Embedded Charts                        | • Localization of Data Director with 10 language preferences              |
| • Find and Replace                       | • Matching Records View, Cross-reference Records View                     |
|  | • Task Manager with attaching files to records and tasks                  |
|  | • Security for Business Entities  |
|  | • Select Multiple Records in the Matching Records View                    |
|  | • Pending Records Icon in the Search Results                              |
|  | • Informatica Address Doctor Version 5.16                                 |
|  | • Enhanced Read Database Cleanse Function                                 |
|  | • Query Search with Special Characters                                    |
|  | • SSL Connection to Oracle Databases                                      |
|  | • Introduction of ElasticSearch, Smart Search Stores Latest Search Entity |
|  | • Oracle Database 18c Support   |

## **An Informatica Expert for An Informatica Upgrade**

As an official Informatica partner, Pacific Data Integrators (PDI) is offering companies the opportunity to upgrade their MDM software at a fixed price before the December 31, 2020 deadline. Our experts even have the ability to deliver MDM upgrades without impacting in-flight MDM operations.

PDI has upgraded MDM and other Informatica products for countless clients across Northern American. We are known for our Informatica expertise as well as our ability to meet aggressive deadlines. In fact, many of our consultants formerly worked at Informatica, giving PDI an unparalleled advantage.

As a certified minority-owned enterprise, PDI believes in and actively promotes diversity. We work closely with Phalanx, a Service Disabled Veteran Owned Business (SDVOB), on many projects, allowing us to support Phalanx and provide our clients with SDVOB credits. Here are our state- and federal level diversity certifications:

### **Pacific Data Integrators**

### **CA IT Consulting Services MSA**

Contract ID 5167010-331

### **PCUC**

Minority Owned Business Certification  
VON: 12020043

### **Phalanx Corporation**

### **Department of Veteran Affairs**

Service Disabled Veteran Owned  
Business (SDVOB) Certification  
OOVE

### **CA Dept. of General Services**

Disabled Veteran Owned Business  
(DVOB) Certification  
2012991

### **CA Dept. of General Services**

Small Business (SB) Certification  
2012991

## **Upgrade Options**

If your organization is considering an MDM upgrade, here's all you need to know: PDI is currently offering Informatica MDM upgrades at a fixed price, and can deliver without impacting current inflight MDM operations.

Depending on an organization's needs, our MDM upgrades fall into two categories: clean and in-place. Unsure of which is the best fit for you? Our team will be happy to recommend the upgrade method that will work best for you.

### **Clean Upgrade**

In a clean upgrade, PDI prepares a new environment with machines that meet the current MDM system requirements. Next, we clone the MDM Hub Master Database and Operational Reference Stores from the existing environment, copy the cloned databases to the new environment, and run the Hub Store upgrade. Once this is complete, our team installs the Hub Server and Process Servers in the new environment.

### **In-place Upgrade**

For an in-place upgrade, PDI updates the machines that current run Multidomain MDM so they are compliant with the current MDM system requirements, and then upgrades the MDM components.

## Customer Quotes

"We could not be happier with our decision to go with Pacific Data Integrators to work on our Informatica PowerCenter platform. Their past experience with Informatica projects was invaluable, and their team was incredibly responsive. They delivered everything we were looking for. Thanks to Pacific Data Integrators, our Informatica PowerCenter Platform is working better than it ever has!"



"Pacific Data Integrators did a wonderful job supporting our Informatica platform upgrade project. They fixed the stability of our entire Informatica platform, which was critical in getting data to our dashboard for the CIO. Their Informatica-certified consultants were knowledgeable and very easy to work with. After PDI upgraded the product, our incidence ticket number dropped dramatically."

"We chose Pacific Data Integrators to support us on our Informatica platform. Their extensive experience with Informatica means whenever a platform problem arises, it is resolved swiftly. Pacific Data Integrators' team of consultants continue to impress us with their professionalism and speedy results."



"PDI worked on our Data Center Migration and validated our tools and architecture. This project laid an important foundation for the future of our company, and we needed someone we could trust at the helm of this. Lucky for us, Pacific Data Integrators handled our needs with ease. They drove the project forward, achieving results faster than anticipated. We will absolutely keep PDI in mind for future projects."



**Broadridge**<sup>®</sup>

"I would like to extend sincere thanks to your team for helping us navigate this complex fixed income analytics platform re-engineering effort. Your consultants were masters of the technology and were instrumental in taking the project to production."

"We chose Pacific Data Integrators to implement our Smartmeter Data Warehouse, and to meet our objectives of providing timely meter data to our end users and performing analytics on the usage data. Before this project, it took days for our analyst team to get access to meter data. Now that data is available within 15 minutes! Pacific Data Integrators provided experts who were well-versed in all aspects of the data warehouse technology and had Itron domain knowledge that ensured the project was delivered without any cost overrun."

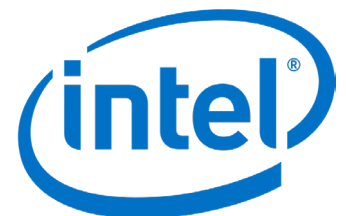


**FORTIS BC**<sup>®</sup>



"Our business has a lot of moving parts, including a huge Salesforce.com deployment and other cloud applications. Informatica's information quality solutions along with Pacific Data Integrators consultants help us pull all our resources and information together to improve productivity, streamline operations, and enhance the experiences we deliver to our customers."

"We loved working with Pacific Data Integrators. They handled our Informatica Master Data Management project with finesse, expertly integrating the new product with our existing systems."





"When looking for a company to assist us with our Informatica Master Data Management project, Pacific Data Integrators stood out from the crowd. Their professionalism and previous Informatica experience caught our eye, and working with them has been a joy so far. We definitely made the right decision in hiring Pacific Data Integrators."

"We needed someone who could work with us on our Informatica Master Data Management, Informatica PowerExchange, and Oracle CDC projects. Finding a vendor who could provide everything we required was not easy, until we discovered Pacific Data Integrators. They had the experience to handle all of our project needs. They make working with them easy, and have provided stellar results."



"We chose Pacific Data Integrators to migrate our ETL from Cognos to Informatica PowerCenter, and we could not be happier with the results! Their team of skilled consultants were easy to work with. They effectively implemented all project tasks within our timeline, including stabilizing our PowerExchange for CDC. Overall, Pacific Data Integrators is a great partner for all things Informatica."

"When our current vendor stopped supporting our ETL tool, we were looking at a massive data warehouse project to replace the legacy ETL tool. PDI had more experience with Data Warehousing than any other vendor. Thanks to their hard work, the project is progressing faster than we expected, and we cannot wait to see the final results!"







"Pacific Data Integrators worked with us on our Informatica Data Integration platform. Their team was great to work with. They were responsive, professional, and always met the deadlines put forward. In the future when we are looking for a team that accomplishes projects effectively and on-time, we now know exactly who to turn to!"

"Hiring Pacific Data Integrators was one of the key decision that allowed us to go live for our anti- money laundering initiative in record time. Their consultant took the entire project to production with amazing speed and accuracy."



"Pacific Data Integrators are the best choice for Informatica upgrades. They upgraded our PowerCenter and PowerExchange, completing the project within the given timeline and providing stellar results. When issues arose, Pacific Data Integrators worked diligently to find a solution and ensure the new product versions were seamlessly integrated with our systems."

"Pacific Data Integrators developed data integration jobs within Informatica Cloud with our API-based sources. They were extremely knowledgeable about all things Informatica and delivered all of the project objectives within the given timeline. Their high levels of professionalism and constant open lines of communication ensured that our project was a success. We would highly recommend Pacific Data Integrators to anyone with an Informatica-based project."

